Are you Having Difficulty Paying Your Council Tax?

Do you find it difficult paying on the 15th?

Have you considered paying by Direct Debit? You can choose to pay on the 1st, 7th, 15th or 25th of each month. If these dates are not suitable you may still be able to agree a special payment arrangement where you can chose your own payment date and the frequency of your payments from weekly, fortnightly to monthly.

Do you currently pay over 10 months?

Did you know that you can pay over 12 months to March of each financial year? Your Council Tax charge will remain the same but you will pay slightly less each month by spreading the cost over two extra months.

Are you struggling to pay your Council Tax because you also have arrears from a previous year?

You may be able to renegotiate the terms of your arrangement on your arrears in order to keep your Council Tax for this year and future years up to date. Keeping up to date with your current instalments can save you money, as you will avoid the addition of extra court costs and the worry of further action.

Don`t wait until you get a reminder or a Summons if you can`t pay.

Make an offer of payment now. Tell us how much you earn and what your household commitments are and we may be able to agree payment terms, which take into account your financial circumstances. Please note, certain arrangements will be subject to the addition of costs but this will be avoided where possible. Council Tax staff are trained to deal with customers with financial difficulty and will treat you with courtesy and respect.

You may be entitled to a discount.

Did you know if you live on your own you might be able to get a discount of 25%. Full Council Tax is based on 2 adults living in a property. If one of those adults or all adults in your home fall into a specific group of people, for example, students or carer’s, you may also get a discount. Contact us using the details below for a full list of conditions and groups.

Has your income suddenly gone down or stopped?

Information can be made available in other languages, or other formats such as Braille or Audio Tape, on request. Please ask a member of our staff for more information, or if you need any further help or advice.

www.doncaster.gov.uk
You might qualify for Housing Benefit and Local Council Tax Support. If you are not sure whether you will qualify and do not want to contact us by phone, go to www.doncaster.gov.uk and then go to the Benefits pages. There is a benefit calculator that will help you to find out if you should submit an application.

For more information contact:

Write to: Doncaster Council, Revenues Section – Council Tax
Telephone: 01302 734454
Email: mailto:LocalTaxation@doncaster.gov.uk
Website: www.doncaster.gov.uk